Program Description Effective November 1, 2008, Washington University in St. Louis, in partnership with Bright Horizons Family Solutions, is pleased to offer the Back-Up Care Advantage Program to assist eligible individuals in balancing the competing demands of life and work. Eligible individuals can use the service when they need to be at work and their regular child or elder/adult care is unavailable.

Eligible Individuals Benefits eligible faculty and staff, clinical fellows, and post-docs

Services Available

Center-based back-up child care
In-home back-up & mildly-ill child care
In-home back-up elder/adult care

Area of Availability Care options are available for eligible individuals nationwide

Quality of Care Child care centers in the network must be accredited by the National Association for the Education of Young Children (NAEYC) or meet or exceed state child care licensing requirements. All in-home care agencies in the network are credentialed and employ trained caregivers. All staff at network in-home care agencies and child care centers participate in an extensive screening process.

Days/Hours Available Hours of availability may vary depending on the type of care needed or the center hours (where applicable) and are designed to provide care when individuals need to be at work. There is a 4 hour minimum for all in-home care services.

Uses/Year Available Eligible individuals receive 15 back-up uses per calendar year.

Co-Payments Center-based care is $20/child/visit with a $30/family/visit maximum.

- In-home for children and adults/elders is $4/hour. Additional charges apply for evening, weekend care and medical care.

Registration Dependents must be registered before care is provided. Reservations for care
**Reservations** are required and may be requested one month in advance up until the day care is needed. To begin the registration process, request reservations, ask questions, and learn more about back-up care, you may contact Bright Horizons Family Solutions.

By phone at 877-242-2737  
Online at [www.brighthorizons.com/advantage](http://www.brighthorizons.com/advantage) and entering:  
Username: WUBACKUP  
Password: BACKUP

When registering or making reservations, please be prepared to provide the following information: your name, role (e.g. faculty, staff, clinical fellow or post-doc), and school/department.

**Benefit Information** You may also contact Human Resources, regarding any questions you have about benefit eligibility or other program questions and information. In order to contact the Medical School Human Resources, you may call 362-7916 or go to the web site [medschoolhr.wustl.edu](http://medschoolhr.wustl.edu). In order to contact the Danforth Campus Human Resources, you may call 935-5990 or go to the HR web site [hr.wustl.edu](http://hr.wustl.edu).